



Budget Payments to be Recalculated in October



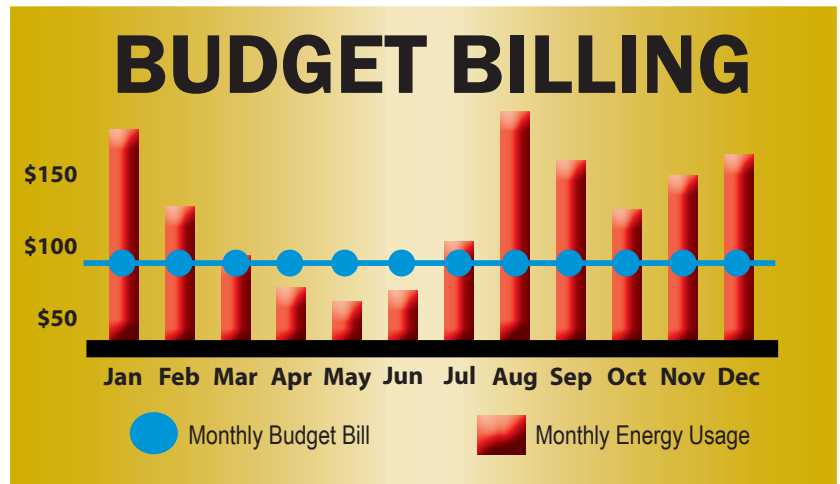
Members on Rock Energy's Budget Billing plan will see their monthly payment amounts change with the statement they receive in November.

Budget payments are recalculated twice a year—in October and April—to help ensure that the amount you pay is similar to your true usage. We'll average the amount of energy you used in the previous 12 months to determine your new budget payment. (NOTE: To be eligible for Budget Billing you will have had to receive service from the co-op for at least 12 months and have a good credit history.)

Also taken into consideration is whether you had a credit or if your budget payment didn't quite cover the amount of energy used in the previous six months. Depending on your actual usage, your future budget amount could increase or decrease.

About 1,300 members are currently enrolled in Budget Billing. If you'd like to join them, our energy services manager suggests that now would be a good time as we approach the winter heating season.

You will pay the same amount each month, avoiding higher than anticipated bills if the weather is exceptionally cold.



Then you can pay your monthly bill however you choose—cash, check, credit card, mail, in person, drop box, or kiosk. Or better yet, sign up for Auto Pay to fully automate your energy payments, assuring that your payment will be on time.

If you would like more information on these programs or want to sign up, please call Member Services at 866-752-4550 between 7:30 a.m. and 4 p.m. Monday through Friday, or email questions@rock.coop.

October is National Co-op Month



Proud to energize the communities we serve.

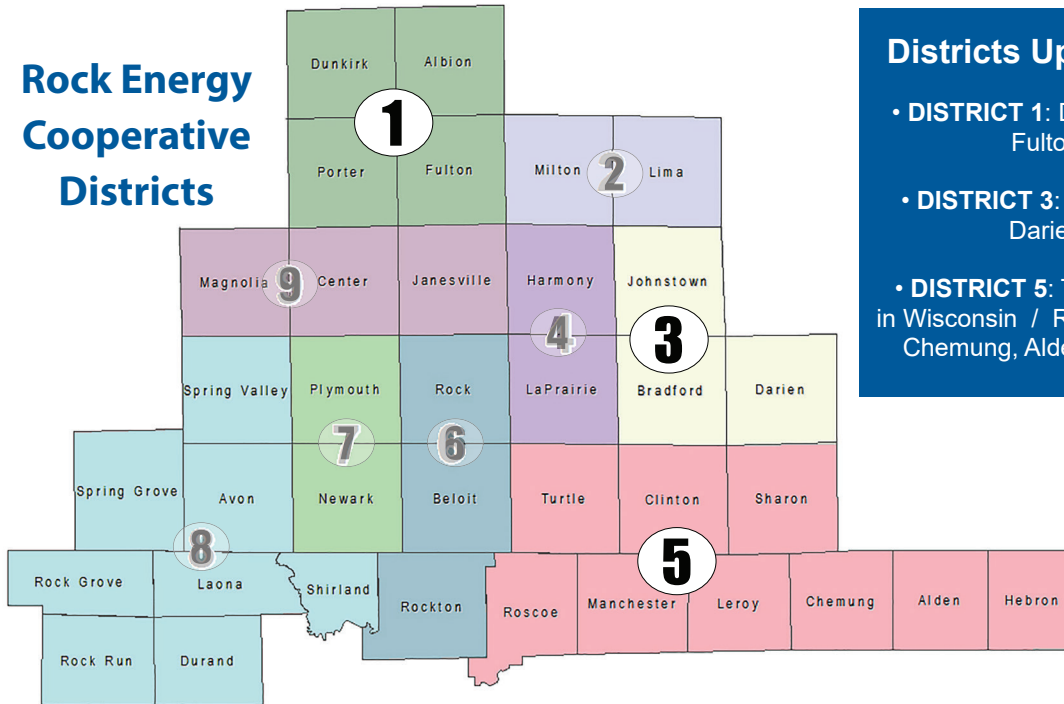
Rain or shine, day or night, we are here for you!



Rock Energy members enjoyed a pancake breakfast and a host of different activities at **Member Appreciation Day**, which was held at the Rock County Fairgrounds on August 5.



Rock Energy Cooperative Districts



Districts Up For Election Are:

- **DISTRICT 1:** Dunkirk, Albion, Porter, and Fulton in Wisconsin
- **DISTRICT 3:** Johnstown, Bradford, and Darien in Wisconsin
- **DISTRICT 5:** Turtle, Clinton, and Sharon in Wisconsin / Roscoe, Manchester, Leroy, Chemung, Alden, and Hebron in Illinois

DIRECTOR NOMINATIONS OPEN

The Rock Energy Cooperative Nominating Committee will be selecting candidates to run for board of director positions that will be on the ballot at the **April 8, 2024** annual meeting.

Active members who are interested in running for a position on the REC Board of Directors must permanently reside in one of the areas up for election and meet all other qualifications. For more information, please contact the co-op at 866-752-4550 or send an e-mail to questions@rock.coop by **November 30, 2023**.

October is Cybersecurity Month

Cybersecurity Tips to Remember:

- Use Two-Factor Authentication
- Look Out for Phishing Scams
- Clicking Without Thinking Is Reckless
 - Keep Up With Patches/Updates
 - Secure Your Mobile Device
- You're Not Immune - It CAN Happen to You

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ROCK ENERGY COOPERATIVE
Empowering Members Since 1936