

ROCK ENERGY NEWS

FOR ROCK ENERGY COOPERATIVE MEMBERS

www.rock.coop

February 2020

Co-op Connections Gives You More Ways to Save

As a Rock Energy member, you receive more than just safe, reliable, and affordable energy from us. We also help you save money through our Co-op Connections program.

We introduced the Co-op Connections Card in 2008 because we wanted to help you save money and get the best deals on your purchases.

This member-benefit program gives Rock Energy members access to thousands of deals through Touchstone Energy, a nationwide alliance of local energy cooperatives.

The little card, which is given to all members, represents big savings.

Since we launched the program, our members have saved more than \$152,000 on prescription drugs.

Several features have been added to the program over the years to make it better than ever.

It still includes prescription savings and discounts on vision, dental, hearing, lab imaging, and chiropractic care. But now there's a mobile app that allows you to get 2-for-1 restaurant deals, discounted movie and event tickets, national partner deals, hotel discounts, cash-back online shopping, and savings tracking.

Since June 2018, the savings tracking shows that 75 Rock Energy members have saved \$1,019.

Most members participating in the program have saved \$1 to \$15. But we have a few big savers. One member saved a whopping \$80, and others racked up total savings of \$25 to \$50.

Here are some questions you might have about the program.

Can I still use my card?

Yes, your card will still work at 60,000 pharmacies nationwide. If you don't have a card, just stop by either of our offices during business hours.

How can I get discounts?

You can start saving immediately if you have access to a computer and smart phone. All you have to do is visit www.connections.coop/Rock and create an account to start saving today. Then download the free Co-op Connections app from the Google Play or Apple app stores to your smart phone. You'll have access to thousands of deals right at your fingertips.

What if I signed up for an account on the old site?

If you had an account on the old www.connections.coop site, please click Member Access at the top right-hand corner and login with your email. Enter touchstone123 as the password. Once you've logged in to the site, we will direct you to change your password.

What are some features of the upgraded program?

You can view participating businesses through the mobile app and use coupons straight from your phone or print them from your computer. There are also discounts at theme parks, shows, events, and movie theaters.

Can I use the app on trips?

Yes. The mobile app maximizes member benefits by going beyond the card. You can take your savings with you wherever you go. Just set the app to allow location access and you'll see

GO BEYOND THE CARD.



- 2-for-1 Restaurant Deals
- Discounted Movie & Event Tickets
- Hotel Savings
- Cash-Back Online Shopping
- Prescription Savings
- National Partner Deals
- Savings Tracking

Visit connections.coop/Rock to learn more!

all the nearby deals.

Can I get discounts without Internet or a smart phone?

In this case, we suggest that you ask a family member or friend to help you set up an account and print coupons from the computer.

What if I have other questions?

You can call us at 866-752-4550 or send us an email at questions@rock.coop.

This program is just one of the many ways that we bring you the cooperative difference.

Youth Programs Help Build Strong Citizens

Rock Energy Cooperative offers two opportunities for high school students to learn more about cooperatives and the political process while developing their leadership skills.

The co-op will sponsor up to four high school juniors on the 2020 Youth Tour to Washington, D.C. The June 19-26 trip includes meetings with congressional representatives.

More than 1,800 students from host cooperatives across the nation participate in the tour every year.

Another program is open to current high school freshmen, sophomores, and juniors. The Wisconsin Energy Cooperative Association's Youth Leadership Congress will take place July 14-16 at UW-River Falls.

The program introduces students to cooperative business basics, demonstrates the value of cooperation in everyday life, and offers sessions to help develop leadership skills.

Applicants for both programs must be children of Rock Energy members and reside in the co-op's service territory. The deadline to apply for the Washington trip is April 1, and applications for the UW-River Falls event must be received by April 22.

Rock Energy now is accepting online applications for both programs. Just go to www.rock.coop and click on the Community & Youth tab. For more information, call Barbara Uebelacker, communications director, at 866-752-4550 or email her at BarbU@rock.coop.

Youth Tour

- **Who:** Juniors in high school
- **What:** Trip to Washington, D.C., meetings with congressional representatives, and tours of historic sites
- **When:** June 19-26
- **Apply at:** www.rock.coop
- **Deadline:** April 1

Youth Leadership Congress

- **Who:** Freshmen, sophomores, and juniors in high school
- **What:** Program focusing on the value of cooperation and leadership skills
- **When:** July 14-16
- **Apply at:** www.rock.coop
- **Deadline:** April 22

Homeowner Insurance Policies Cover Loss from Power Outages

Rock Energy Cooperative works diligently to make sure your electricity is there when you need it. But like all things, nothing is 100 percent guaranteed.

Power outages or voltage issues—whether triggered by a storm, lightning, trees, equipment failure, animals, or vehicles hitting power poles—can damage computer equipment, TVs, and other appliances in your home.

These events are out of our control, and Rock Energy does not compensate for any

damaged equipment.

However, most homeowner insurance policies will cover losses from power interruptions that are caused by lightning, windstorms, and other sources.

Make sure you're familiar with your policy and what is covered. Call your agent if you're not sure about your specific coverage.

You can help protect your own equipment by unplugging it during a storm or power outage and by installing surge protection.

Friendly Reminders

Keep a Clear Path to Your Meter

Rock Energy Cooperative workers are always careful on the job, but they appreciate clear paths to meters, transformers, and other co-op equipment on your property.

Keep firewood, snowdrifts, and other obstacles away from meters and other equipment. This will ensure a safe environment for workers.

Remove Snow from Furnace Pipes

When you shovel your driveway and sidewalk, remember to clear snow away from furnace intake and exhaust pipes.

These pipes on the outside of your house are sometimes just a few inches off the ground and can be buried by snowdrifts.

If snow covers part of the pipe, your furnace probably will continue to work, but the exhaust could begin to back up into your home. That exhaust contains carbon monoxide and other harmful gases. High levels of carbon monoxide in your home can lead to sickness and even cause death.

When exposing the meter and pipes, avoid using a snow blower. Instead, gently remove snow and ice from the area.

Update Your Contact Information

Do you have a new phone number or email address? Did you change your Auto Pay bank account?

Remember to let us know whenever any of your contact information changes so we can keep our records current.

You can call us at 608-752-4550 or toll-free at 866-752-4550 during our business hours, 7:30 a.m. and 4 p.m. weekdays. Or go to www.rock.coop and click on "Contact us."

Rock Energy Cooperative 84th Annual Meeting Monday, March 30 Eclipse Center, Beloit

*Be sure to mark your calendar
and join us for the meeting and dinner.
Look for complete details
in your March co-op magazine.*

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