

What's Happening

August 11 National Safe Digging Day

August is Back-to-School Safety Month

August is designated as Back-to-School Safety Month as a reminder to motorists to be extra careful at all times, especially as schools start up again in late August and early September.

September 6 Labor Day REC Offices Closed

Rock Energy Cooperative

P.O. Box 1758
2815 Kennedy Rd.
Janesville, WI 53547-1758

P.O. Box 126
15229 Willowbrook Rd.
South Beloit, IL 61080

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August 11 is National Safe Digging Day

Many homeowners have a long list of outdoor projects that need to be tackled in the spring and summer months. These projects could include anything from a new patio, to installing a fence, to simply planting a garden, shrubs or trees. August 11 is National Safe Digging Day, so Rock Energy would like to take this opportunity to remind you of the following steps that will help you complete your digging project as safely as possible:

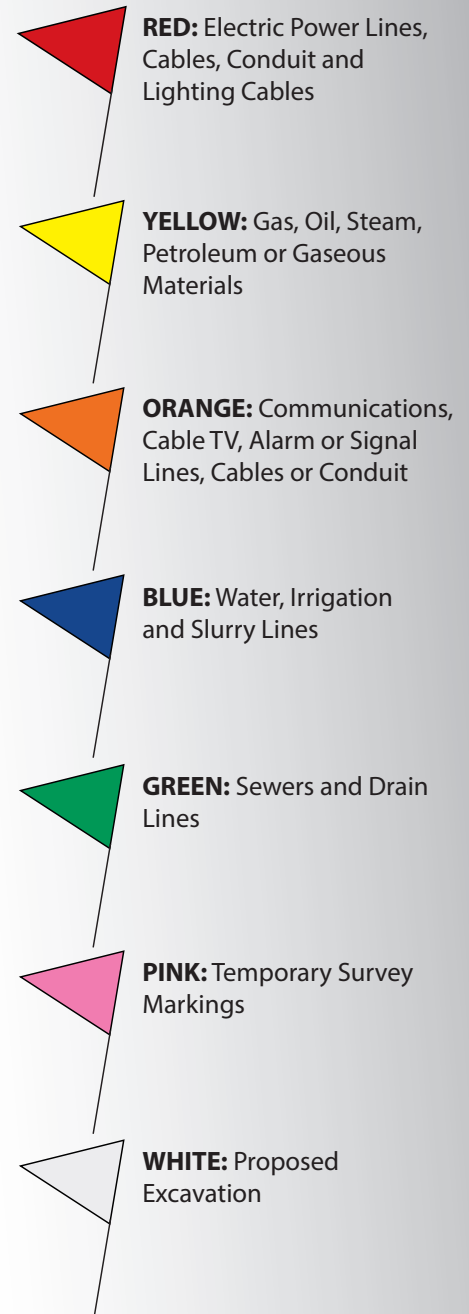
- Notify Diggers Hotline by calling 811 or making an on-line request three business days before work begins. Diggers Hotline will transmit information to affected utility operators.
- Wait three business days for affected utility operators to respond to your request. On average, up to eight utility operators are notified for each request.
- Confirm that all affected utility operators have responded to your request by comparing the marks to the list of utilities Diggers Hotline notified.
- Respect the marks (**see the marking colors guide to the right**). The marks provided by the affected utility operators are your guide for the duration of your project. If you are unable to maintain the marks during your project, please contact Diggers Hotline to ask for a relocate.
- Dig carefully. If you can't avoid digging near the marks (within 18 inches on all sides), consider moving your project to another part of your yard. If you must dig near the marks, no mechanized equipment can be used within 18 inches of the marks; only hand digging is allowed.

For More Information:

NATIONWIDE: www.call811.com or call 811
WISCONSIN: www.diggershotline.com or 800-242-8511
ILLINOIS: www.illinois1call.com or 800-892-0123

UTILITY LOCATION COLOR CODE

Flags or paint in the following colors denote designated facilities:



NEW ROCK ENERGY VIDEO

Severe Weather Preparedness

Severe weather can happen anytime, especially here in the Midwest. Severe weather can include hazardous conditions produced by thunderstorms, including damaging winds, tornadoes, large hail, flooding and flash flooding during the spring and summer months. Rock Energy's newest video takes a look at what you need to take into consideration in order to be prepared (and stay safe) during a severe weather event.

To see the new video, go to:

www.rock.coop/videos



Rock Energy offices will be closed and REC personnel will be out on Monday, September 6, in observance of Labor Day. Members can make payments in the drop boxes at both offices throughout the holiday weekend and at the payment kiosk outside our South Beloit office, 15229 Willowbrook Road. Even though our offices are closed, standby crews are available. If you need to report a power outage, please call 866-752-4550.

85th ANNUAL MEETING REMINDER

The Rock Energy Cooperative 85th Annual Meeting has been scheduled to take place on Monday, Sept. 27, 2021, at the Eclipse Center in Beloit, WI. However, please note that the event date is subject to change pending any unforeseen COVID-related mandates.

Taking into consideration the health and well-being of our members, this year's event will be a business meeting only, expected to last around 30-45 minutes. No dinner will be served, nor scholarships presented. There will be no guest speakers or kids' activities as well. Attending parties should be limited to two people maximum per membership (yourself and one other person) in order to allow for adequate social distancing. Every attendee should bring a mask with them to the event (masks may be required).

Attending the annual meeting gives members — the most important part of our co-op family — a chance to participate in the governance of the cooperative. As always, we look forward to serving you and we hope to see you there.

TO REGISTER TO ATTEND THIS YEAR'S ANNUAL MEETING, PLEASE CALL 866-752-4550.

ROCK ENERGY OFFICE LOBBIES RE-OPEN

Rock Energy Cooperative is pleased to announce that we have re-opened the lobbies at our South Beloit, IL, and Janesville, WI, offices. We are open during our normal office hours 7:30 a.m. to 4 p.m. Monday through Friday.

Our No. 1 priority is to ensure the health and safety of our members and staff, so please be aware that Rock Energy will continue to adhere to any CDC, state, or local mandates and guidelines. In addition, if you are feeling sick or are showing symptoms similar to those associated with the COVID virus, please consider an alternative method to pay your bill or communicate with Rock Energy employees.

There are multiple other ways members can pay their bills, other than in-person, such as:

- Mail in payment
- Drop boxes outside of our offices
- Automated phone payment
- Kiosk outside of our South Beloit office
- Auto pay
- SmartHub (for on-line bill payment)
- Direct Debit (from bank account)

If you have any questions about paying your bill, please feel free to contact us during regular business hours at 866-752-4550.

ENERGY EFFICIENCY TIP

REFRIGERATOR EFFICIENCY

Make sure your refrigerator door seals are airtight for maximum energy efficiency. Test the seal by closing the door over a piece of paper (so that it's half in and half out). If you can easily pull the piece of paper out, your seal may need to be replaced or the latch may need to be adjusted.

