

What's Happening

January 10**Rock Energy
Scholarship**

Applications are due
by January 10.

January 17**Martin Luther King
Jr. Day****January is
National Blood
Donor Month**

National Blood
Donor Month has
been observed in
January since 1970
with the goal of
increasing blood and
platelet donations
during the winter
months.

Rock Energy Cooperative

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Get Your Year-end Reports with SmartHub

It's the start of a new year and time to begin gathering your financial documents in preparation for tax time. Did you know that a record of your energy use is available with a few computer clicks?

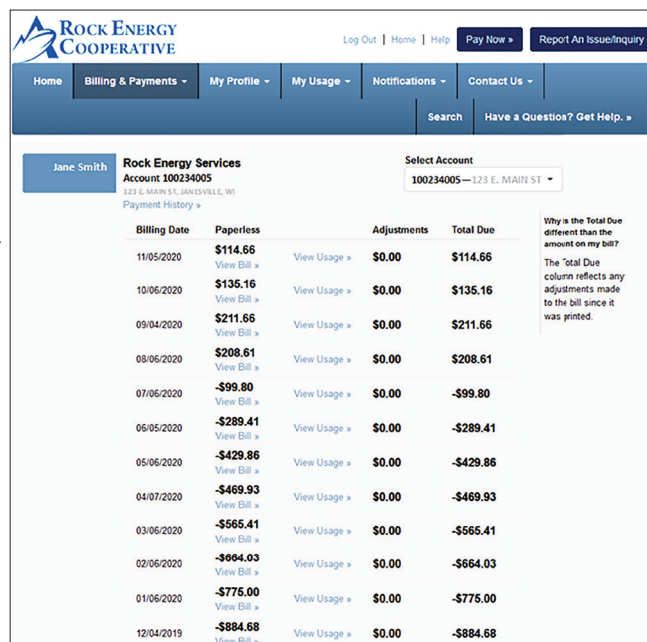
Many members want end-of-year reports on

the amount they paid for utilities. Instead of the time-consuming process of calling the office to request the information and then waiting for our employees to mail it to you, you can access your account on-line and get what you need. See below how to access your on-line reports.

SmartHub is Rock Energy's on-line account management system that allows members to view statements, pay bills, compare usage, and see their billing history.

If you aren't familiar with SmartHub, here's how to get started:

- Go to www.rock.coop. Click on the red SmartHub button at the top of the page. Select "New User?" in the SmartHub login area. Enter your account number, account holder's last name, and email address.
- Click the "Submit" button, and the registration screen will expand.
- Enter the required security information and click "Submit."
- A registration complete alert will appear, and SmartHub will send a temporary password to the email address you entered.
- Check your email to get your temporary password, click "Login," and enter your email address and temporary password. Then create a new password.



Rock Energy Cooperative		Log Out	Home	Help	Pay Now >	Report An Issue/Inquiry
Home	Billing & Payments >	My Profile >	My Usage >	Notifications >	Contact Us >	
					Search	Have a Question? Get Help. >
Jane Smith		Rock Energy Services Account 100234005 123 E. MAIN ST., JANESVILLE, WI		Select Account 100234005 — 123 E. MAIN ST. >		
Billing Date	Paperless	Adjustments	Total Due	Why is the Total Due different than the amount on my bill? The Total Due column reflects any adjustments made to the bill since it was printed.		
11/05/2020	\$114.66 View Bill >	View Usage >	\$0.00	\$114.66		
10/06/2020	\$135.16 View Bill >	View Usage >	\$0.00	\$135.16		
09/04/2020	\$211.66 View Bill >	View Usage >	\$0.00	\$211.66		
08/06/2020	\$208.61 View Bill >	View Usage >	\$0.00	\$208.61		
07/06/2020	-\$99.80 View Bill >	View Usage >	\$0.00	-\$99.80		
06/05/2020	-\$289.41 View Bill >	View Usage >	\$0.00	-\$289.41		
05/06/2020	-\$429.86 View Bill >	View Usage >	\$0.00	-\$429.86		
04/07/2020	-\$469.93 View Bill >	View Usage >	\$0.00	-\$469.93		
03/06/2020	-\$565.41 View Bill >	View Usage >	\$0.00	-\$565.41		
02/06/2020	-\$664.03 View Bill >	View Usage >	\$0.00	-\$664.03		
01/06/2020	-\$775.00 View Bill >	View Usage >	\$0.00	-\$775.00		
12/04/2019	-\$884.68 View Bill >	View Usage >	\$0.00	-\$884.68		

When using SmartHub, you will continue to receive a paper statement each month, unless you enroll in our paperless billing program.

Not only does SmartHub have many useful features, but it is completely free of charge! If you need assistance getting started, just call our office at 866-752-4550 during regular business hours.



10 Winter Energy Saving Tips



Replace incandescent light bulbs with LEDs, which use at least 75 percent less energy.



Switch your ceiling fan's blade rotation. Hot air rises, so this will help push the warmth back down to you.



Wash clothes in cold water, and use cold-water detergent when possible.



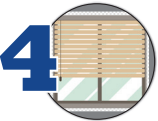
Turn off lights when not in use.



Reduce waste heat by installing a programmable thermostat.



Lower your water heater temperature. Use the warm setting (120 degrees) during fall and winter months.



Open blinds and curtains during the day to allow sunlight in to warm your home. Close them at night.



Unplug electronics like kitchen appliances and TVs when you're away.



Seal air leaks and insulate well to prevent heat from escaping and cold air from entering your home.



Use power strips for multiple appliances, and turn off the main switch when you're away from home.

HURRY! Rock Energy Scholarship Application Deadline is January 10!

Rock Energy Cooperative again is offering scholarships of \$1,000 to graduating high school seniors who enroll at an accredited school. Students whose parents or guardians are active members of REC are eligible.

Our scholarship committee will judge applicants based on general merit, cooperation, leadership abilities, financial need, and class ranking.

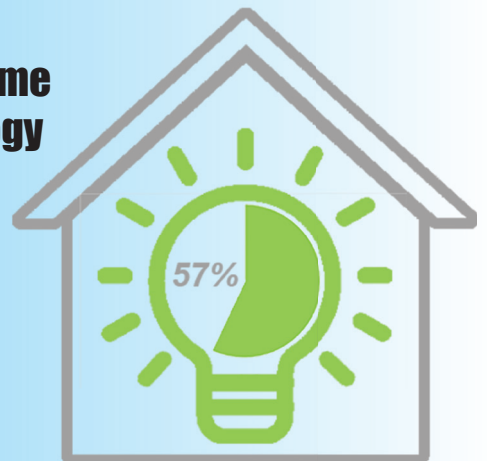
Online applications are available at www.rock.coop.

Just go to the Community & Youth tab and click on "Scholarships."

The application deadline is Jan. 10, 2022.

For questions, please contact Jonas Berberich at 866-752-4550, or jonasb@rock.coop.

57% of Americans say that smart home Technology products save them an **AVERAGE OF 30 MINUTES PER DAY!**



Source: National Council for Home Safety & Security



ENERGY EFFICIENCY TIP

Heating System Efficiency

Maximize your heating system's performance by inspecting, cleaning or replacing air filters once a month, or as needed, to reduce energy costs and prevent potential damage to your system. Make sure radiators, baseboard heaters and warm-air registers aren't blocked so air can flow freely.

Source: Dept. of Energy

