

ROCK ENERGY NEWS

FOR ROCK ENERGY COOPERATIVE MEMBERS

www.rock.coop

August 2019

We Appreciate Our Members

Rock Energy Cooperative directors and employees are gearing up for the annual Member Appreciation Day on Saturday, Sept. 14, at our Janesville headquarters.

This annual event allows us to show you how thankful we are to be your energy provider.

Electronics recycling and document shredding again will be located at a different site to provide a safer environment for co-op members and employees.

These two services have be-

come so popular that we don't have the space at our Janesville location to accommodate the increased traffic.

Rock Energy members can bring their items to Universal Recycling Technologies, 2535 Beloit Ave., Janesville, between 8 and 11 a.m.

The pancake breakfast and all other activities will continue to be at our Janesville headquarters, 2815 Kennedy Road, from 8 to 10:30 a.m.

We hope to see you on Sept. 14!

Pancake Breakfast

- 8-10:30 a.m. Saturday, Sept. 14
- Rock Energy headquarters, 2815 Kennedy Road, Janesville
- Activities: Health fair, LED Lucy, bucket truck rides, face painting, balloon sculpting, spin-to-win prize wheel, and lots more!

Student Represents Co-op on Trip to D.C.

Kyle Eggers of South Beloit represented Rock Energy on the 2019 Youth Tour to Washington, D.C.

Eggers, who will be a senior at Hononegah High School in Rockton in the fall, joined more than 1,800 young leaders from across the country June 14-21 for a weeklong introduction to cooperatives and the democratic form of government.

While on the bus trip from Springfield, Ill., to Washington, students established their own chip and soda co-op to learn the principles required to keep members working together for the co-op's success.

After arriving in Washington, the students spent a day on Capitol Hill and met with Rep. Adam Kinzinger and Sens. Dick Durbin and Tammy Duckworth.

In addition to the Capitol, they

visited Arlington National Cemetery, the Supreme Court, President Lincoln's Cottage at First National Cemetery, and a variety of memorials.

"Youth Tour is a great opportunity that changes these students' lives," said Shane Larson, chief executive officer of Rock Energy. "This experience helps prepare them for their futures. After touring our nation's capital, meeting congressional representatives, and learning firsthand how our government works, they return home with valuable knowledge and memories that will last a lifetime."

Youth Tour is available to children of Rock Energy members who are high school juniors and live in the co-op's service territory. Applications for the 2020 trip will be available in the fall.

Electronics Recycling, Document Shredding

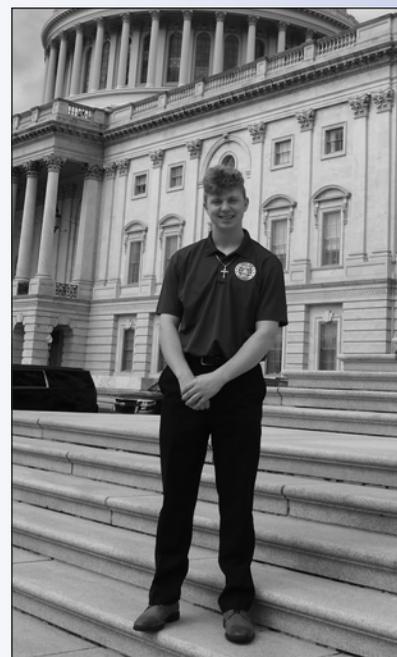
- 8-11 a.m. Saturday, Sept. 14
- Universal Recycling Technologies, 2535 Beloit Ave., Janesville, please enter through south driveway.

Accepted electronics

- TVs, personal computers, printers, scanners, fax machines, calculators, cell phones, keyboards/mice, radios, stereos, telephones, DVD/CD players, VCRs.
- **No** air conditioners, microwaves, dehumidifiers, vacuums, toasters, or large appliances.
- **No** businesses please.

Shredding procedure

- Each member is allowed to bring four boxes or bags of material, including CDs and credit cards.
- All material will be shredded on site.
- You do not need to remove staples, paper clips, hanging files, or black binder clips from materials.
- **No** three-ring binders.



Kyle Eggers visits Washington.

National Safe Digging Day Reminds Us to Call 811

Rock Energy Cooperative hopes that the designation of Aug. 11 (8/11) as National Safe Digging Day will serve as a reminder for members to call 811 before every digging project.

The day stresses the importance of calling 811 to have underground utility lines marked before you break ground. The call and service are absolutely free.

When calling 811, homeowners and contractors are connected with their local one-call center, which notifies utility companies of their intent to dig. Information also can be submitted online.

Professional locators then are sent to the requested digging site to mark the ap-

proximate locations of underground lines with flags, spray paint, or both. If your planned work area is marked with underground utilities, do not dig there.

Striking a single line can cause injury, repair costs, fines, and outages.

Every digging project, no matter how large or small, warrants a call to 811. Installing a mailbox, building a deck, planting a tree, and laying a patio are all examples of digging projects that need a call to 811 before starting.

Wisconsin requires that the call to 811 be made three business days before the start of the project, while Illinois law specifies two business days.



- Nationwide: www.call811.com or call 811
- Wisconsin: www.diggershotline.com or 800-242-8511
- Illinois: www.illinois1call.com or 800-892-0123

Energy Efficiency Tip of the Month

Here's a cool tip for your fridge! Cover liquids and wrap foods stored in your refrigerator. Uncovered foods release moisture, causing the compressor to work harder.

Source: energy.gov



Have a Safe and Happy Labor Day!

Rock Energy Cooperative offices will be closed on Monday, Sept. 2, in observance of Labor Day. We will reopen at 7:30 a.m. Tuesday, Sept. 3.

Members can make payments in the drop boxes at both offices throughout the holiday weekend and at the new payment kiosk outside our South Beloit office.

Even though our offices are closed, standby crews are always available 24 hours a day, seven days a week. If you need to report a power outage, please call 866-752-4550.



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Friendly Reminders

Discounted Snappers Tickets Available

Discounted tickets are still available for Beloit Snappers home games.

Rock Energy Cooperative members can buy them for \$2 each at Janesville or South Beloit co-op offices. The tickets are originally priced at \$7.50 and can be used during any 2019 regular season game.

While you're at the office, pick up a Snappers schedule so you can plan your trip to the ballpark.

SmartHub Open Around the Clock

There's no need to leave your home to pay your Rock Energy bill. You can view and pay your bill online.

Just go to www.rock.coop and enter your email and password in the account log-in at the top of every page.

If you are new to SmartHub, you can register as a new user with your account number.



Update Your Contact Information

Do you have a new phone number or email address? Did you change your auto pay bank account?

Remember to let us know whenever any of your contact information changes so we can keep our records current.

You can call us at 608-752-4550 or toll-free at 866-752-4550 during our business hours, 7:30 a.m. and 4 p.m. weekdays. Or go to www.rock.coop and click on Contact Us.

Read Newsletter, Magazine Online

You don't have to wait until your statement comes each month to stay informed about what's happening at Rock Energy.

This newsletter, *Rock Energy News*, is available at our website, www.rock.coop, at the beginning of each month. Just go to the About Us tab and select Magazines & Newsletters.

The site also has local pages of *Wisconsin Energy Cooperative News* and *Illinois Country Living* for easy viewing.