

YOU Have the POWER to CONTROL Your Energy Bill!

All the information you need to control your energy bill is available when you enroll in Rock Energy's Prepaid Energy Option. You can log onto your account at www.rock.coop at any time to find out your prepaid balance, your average daily energy charge, the cost of the energy you used last month, and much more! You'll find a chart similar to this when you access your account from any computer.

Prepaid Account Summary Example	
Account Number:	123456
Type Service:	ELEC
Prepaid Balance:	(\$61.61)
Most Recent Payment:	\$60.00
Most Recent Payment Date:	12/06/11
Most Recent Daily Energy Usage:	63 KWH
Most Recent Daily Energy Charge:	\$6.44
Average Daily Energy Charge:	\$7.38
Amount Charged Last Month:	\$193.80



Your Touchstone Energy[®] Cooperative

Headquarters:

2815 Kennedy Road
P.O. Box 1758
Janesville, WI 53547

South Office:

15229 Willowbrook Road
P.O. Box 126
South Beloit, IL 61080

Questions:

(608) 752-4550
or (866) 752-4550
questions@rock.coop
www.rock.coop



Take Charge of Energy Costs!

Our Prepaid Energy Option allows you to pay for energy when you choose, the same way you buy groceries and gasoline. This easy pay-as-you-go plan gives you greater control over your budget because you decide how much to pay and when to pay it.

Never worry about security deposits and late fees again!

Benefits

- **No Deposits!**
- **No Late Fees!**
- **You Choose When to Pay Your Energy Bill!**

With Rock Energy Cooperative's Prepaid Energy Option, you purchase electricity before you use it.

You can make payments online, by phone, or in person at either co-op location.

When your account runs low, you will get an alert by email, text message, and phone call to let you know it is time to add money.



Is the Prepaid Energy Option right for me?

If it would be easier for you to make weekly or biweekly payments for your energy usage rather than one large payment each month, then this option will work for you. Instead of getting a traditional bill each month, you will receive a monthly statement showing your usage, which is calculated and paid for daily. You can pay how much you want—\$20 a day, \$50 a week, or \$1,000—and when you want. It might be when you get your next paycheck, when your Social Security check arrives, or whenever you can afford to add to your balance.

Will I be notified if my balance is low?

Members who enroll in this option maintain a prepaid balance in their account from which their daily usage is subtracted. When your balance is low, we'll alert you that you need to add money to your account. When you sign up for the Prepaid Energy Option, you choose the balance at which you begin to receive notifications.

How do I add money to my account?

There are several ways to add money to your prepaid balance:

- Make cash or check payments at our Janesville or South Beloit offices between 7:30 a.m. and 4 p.m. weekdays.
- Put a check in the dropbox available at both office locations, and your account will be credited on the next business day.
- Pay online at www.rock.coop with a credit card. (A \$3.95 convenience fee will be charged.)
- Call us at (866) 752-4550 between 7:30 a.m. and 4 p.m. weekdays to make a credit card payment. (A \$3.95 convenience fee will be charged.)
- Set up payments through your current online banking system.
- * [Mail a check to Rock Energy, P.O. Box 126, South Beloit, IL 61080.](#)
- * [You also can make payments at third-party payment centers located at various sites, including Wal-Mart.](#)

* Don't use these options if your prepaid balance is very low because it takes one to three days to credit your account and you risk disconnection if your balance falls below zero.

**To learn more or to sign up,
visit one of our offices or call (866) 752-4550.**