ROCK ENERGY NEWS FOR ROCK ENERGY COOPERATIVE MEMBERS

www.rock.coop

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Six students from Rock Energy traveled with the Illinois group in 2018. The U.S. Capitol is shown in the background.

Juniors Invited to Apply for 2019 Trip

Do you know any high school juniors who are curious about how gov-

ernment works and want to learn more about the political process?

If so, tell them about the 2019 Youth Tour to Washington, D.C. Rock Energy Cooperative will sponsor up to four high school juniors on the June 14-21 trip.

They will join about 1,600 students from co-ops across the nation as they meet with congressional representatives, tour historic sites, and learn about the cooperative business model. Applicants must be children of Rock Energy members and reside in the coop's service territory.

The all-expense-paid trip includes transportation, lodging, meals, and admission fees to all events. Round-trip travel is by motor coach from Springfield, Ill. Travel to Springfield is not included.

Representing Rock Energy during the 2018 trip were Brooke Gardner and Amanda Stevens of Rockton; Emily Larson, Rachel Strasser, and Stephanie Wright of South Beloit; and Emily Suiter of Milton.

Two elements have been added to the application process this year. Students are required to submit a short video introducing themselves in a creative manner. Two letters of recommendation also must be submitted.

For details, go to www.rock.coop, navigate to the Community & Youth tab, and click on Youth Tour.

The deadline for submitting online applications is Feb. 28.

If you have any questions, please contact Barbara Uebelacker, communications director, at 866-752-4550 or barbu@rock.coop.



Downed and Dangerous

If you see a downed power line, always assume it is energized and dangerous. Avoid going near it or anything in contact with the power line.



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It's Easy to Access Year-End Reports

It's the start of a new year and time to begin gathering your financial documents in preparation for tax time.

Did you know that a record of your energy use is available with a few computer clicks?

Many members want endof-year reports on the amount they paid for utilities. Instead of the time-consuming process of calling the office to request the information and waiting for employees to compile the data and mail it, you can access your account online and get what you need.

SmartHub is Rock Energy's online account management system that allows members to view statements, pay bills, compare usage, and see their billing history.

If you aren't familiar with SmartHub, here's how to get started:

• Go to www.rock.coop. Select "New User?" in the Smart-Hub login area at the top of the page. Enter your account number, account holder's last name, and email address.

• Click the "Submit" button, and the registration screen will expand.

• Enter the required security information and click "Submit."

• A registration complete alert will appear, and Smart-Hub will send a temporary password to the email address you entered.



Payment Date	Amount
11/15/2018	\$101.64 J
10/17/2018	\$133.69
09/17/2018	\$166.66 J
08/22/2018	\$164.17 J
07/16/2018	\$144.60 J
06/28/2018	\$131.51
05/16/2018	\$59.97
04/16/2018	\$100.49
03/15/2018	\$104.89
02/26/2018	\$121.06 J
01/17/2018	\$125.48 J

You can access your payment history with SmartHub. Just log onto your account, then click "View Billing History" on the left side of the page, and select "Payment History."

• Check your email to get your temporary password, click "Login," and enter your email address and temporary password. You then will be prompted to create a new password.

The best part is that Smart-Hub features are available for members to use free of charge. If you need assistance getting started, just call our office at 866-752-4550 during regular business hours.

